

STANDARD QUALITY QUESTIONNAIRE RESPONSE

ISO 9001:2008



Aviation Maintenance & Technical Support
AVMATS MidAmerica
Aviation Turbines International, Inc. (ATI)
Corpair Supply Company, Inc.

CERTIFIED
FAA/EASA PART 145



are

AVMATS

Related Companies

827 Texas Court, Lonestar Industrial Park
O'Fallon, Missouri 63366-1930 USA

636.532.2674 Main Number
636.812.3322 Direct Line
636.812.3478 Direct Fax

www.avmats.com

August 27, 2009

Dear Auditor:

Due to the large number of supplier (subcontractor/vendor) desktop audits we receive, and in an effort to respond more quickly to your request for information, we at AVMATS (Aviation Material & Technical Support) have developed a "Standard Quality Questionnaire Response." We desire to thoroughly answer your questions and provide your business with an indication of the quality system utilized by our "Family of Certificated Repair Stations." If this response is not adequate to satisfy your requirements, please let us know and we will further attempt to assist you.

Our certificated repair stations are as follows:

Centurion Investments, Inc. - d.b.a. Aviation Maintenance & Technical Support
AVMATS MidAmerica
Aviation Turbines International, Incorporated
Corpair Supply Company, Incorporated

Thanks for your interest in AVMATS and our *AVMATS-Related Companies*

Best Regards,

Donald F. Palmer

Donald F. Palmer
Quality Management System Coordinator

dfpalmer@avmats.com

"Our objective is to provide quality products and services that satisfy the needs and expectations of our customers. We are committed to continually improving the effectiveness of our quality management system."

STANDARD QUALITY QUESTIONNAIRE RESPONSE

Our Certificated Repair Stations

Approved FAA/EASA Part 145 – ISO 9001:2008 Quality Management System Certified



ISO 9001:2008
Quality Management System

Certification Number: 11787
Original Issue: 04/14/2004
Re-Issued: 4/14/2007
Valid Until: 4/13/2010

Executive Management and Key Personnel for Our Certificated Repair Station Facilities:

Arthur C. Giessman – President
Justin Giessman – Vice President (Accessory Repair/Overhaul)
Tom Stanton – Vice President (APU/Engine Repair/Overhaul)
Dave Holler – Vice President (Aircraft Parts)
Steve Murphy – Director of Quality Assurance

AVMATS – Centurion Investments Inc. d.b.a. Aviation Maintenance & Technical Support

750 North Beechcraft, Spirit of St. Louis Airport (SUS)
Chesterfield, Missouri 63005-3628 USA

Aircraft Maintenance (FAA CRS# UVVR932L – EASA.145.4299)

**(See Air Agency Certificate w/Operations Specifications Including Drug & Alcohol Misuse Prevention Program)*

Key Personnel:

Rich Vollmar – Director of Maintenance
Bill Case – Chief Inspector, Bert Herrera – Assistant Chief Inspector

AVMATS MidAmerica

8885 AVMATS Drive, Mid-America Airport (BLV)
Mascoutah, Illinois 62258 USA

Aircraft Maintenance (FAA CRS# UVVR932L – EASA.145.4299)

**(See Air Agency Certificate w/Operations Specifications Including Drug & Alcohol Misuse Prevention Program)*

Key Personnel:

Ron Rion – General Manager
Tim Hampton – Director of Maintenance
Dave Barr – Chief Inspector

Aviation Turbines International, Inc.

836 Texas Court, Lonestar Industrial Park
O'Fallon, Missouri 63366-1930 USA

APU/Engine Maintenance Repair/Overhaul (FAA CRS# OTUR438L – EASA.145.4216)

**(See Air Agency Certificate w/Operations Specifications Including Drug & Alcohol Misuse Prevention Program)*

Key Personnel:

Jason Carles – Director of Maintenance
Dan Newberry – Chief Inspector

Corpair Supply Company, Inc.

827 Texas Court, Lonestar Industrial Park
O'Fallon, Missouri 63366-1930 USA

Accessory Repair/Overhaul (FAA CRS# SE2R158L – EASA.145.4353)

**(See Air Agency Certificate w/Operations Specifications Including Drug & Alcohol Misuse Prevention Program)*

Key Personnel:

Andy Thurmond – Director of Maintenance
Tim Haake – Chief Inspector

✠ See <http://www.avmats.com/certifications/certifications.htm> ✠

From this Certifications Web Link you can view/print all current repair station certificates and related documents.

STANDARD QUALITY QUESTIONNAIRE RESPONSE

Personnel

- AVMATS has on staff approximately 200+ employees.
- 25 Administrative Personnel
- 130+ Maintenance/Service/Production Personnel
- 4 Purchasing Personnel
- 8 Quality Control Personnel
- 16 Sales Personnel
- 7 Stockroom Personnel
- 6 Warehouse Personnel

Customers

- Major business jet aircraft owner/operators
- Other FAA Certificated Repair Stations
- US Government Contracts

Facilities

To date our AVMATS family of companies occupies more than ten acres, at three locations as follows:

- AVMATS at Spirit of St. Louis Airport (SUS) – 46,000 square feet of hangar, attached shops and office space
 - AVMATS at MidAmerica (BLV) – 27,000 square feet of FBO, hangar, attached shops, and office space
 - Aviation Turbines International, Inc. in O'Fallon, MO – 42,000 square feet of shops and office space
 - Corpair Supply Company, Inc. in O'Fallon, MO – 20,000 square feet of dedicated component and accessory overhaul shops and office space
 - AVMATS Sales and AVMATS Parts Support in O'Fallon, MO – 100,000 square feet of warehouse and office space
- Total area for all facilities is 235,000 square feet.

Quality Control

Our FAA Certificated Repair Stations utilize FAA accepted Quality Control "Repair Station Manuals" and "Quality Control System *Procedures* Manuals written to comply with *new* FAR Part 145. All shall statements of the regulation have been incorporated into the manual system and are found to be acceptable to the FAA. The *controlled* manuals are maintained in hard copy paper format and kept current at all times.

Additionally, all repair station processes are conducted in accordance with our ISO 9001:2000 certified "Quality Management System".

Depending on the situation, our repair stations and parts distribution facilities may utilize any of the following return to service and conformance methods:

- FAA Form 8130-3 Airworthiness Tag
- FAA Form 337 Major Repair and Alteration
- Maintenance Release stamps (logbook entries)
- Certificated of Conformance (when applicable)
- Etc.

Repair station Quality Control Departments report directly to the Director of Quality Assurance, who reports directly to the President of the company, and is independent of any other department or function of the Repair Station(s). The Quality Control Department has the authority to withhold any article that has not met acceptable quality standards.

AVMATS performs internal Quality Evaluation Audits on an annual basis, which are accomplished by Quality Management System Auditors (independent of any other department or function of the Repair Stations) through the use of Quality System Audit Checklists, which covers all phases of Repair Station operating procedures and processes.

Inspection and test equipment utilized by the Repair Station(s) for a final airworthiness determination are maintained in accordance with the requirements of FAR Part 145.109(b) and are traceable to the National Institute of Standards Technology. Repair Station personnel are responsible for ensuring that items of inspection and test equipment being used for final airworthiness determination are current in calibration and have required calibration label stickers attached.

Repair Station Quality Control System *Procedures* Manual outlines the Receiving Inspection utilized by the Repair Station(s) for the acceptance of items into the facility and the control of shelf-life items. A "First In / First Out" system is utilized for the issuance of items and materials.

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Answers To Most Frequently Asked Questions

The AVMATS Family of Certificated Repair Stations:

- Performs government work
- Normal business hours are from 7AM to 3:30PM, Monday through Friday. Our Hangar Facility at Spirit of St. Louis Airport (SUS) operates 2 shifts of maintenance and service. AVMATS offers 24/7 AOG Sales and Service
- Companywide security system utilization
- Companywide sprinkler system utilization
- Utilizes initial, recurrent and as needful factory training program
- Training records and history data are maintained for all repair station personnel
- A Roster of Repair Station Personnel including their employment summary is maintained for all key personnel
- Pre-employment drug and alcohol testing is utilized
- Random drug and alcohol testing is performed
- Data on Shelf-Life items is maintained
- Inspection and test equipment are calibrated annually unless otherwise specified by the manufacturer and are maintained on records and managed utilizing a database
- Personal items of inspection and test equipment used for a final airworthiness determination are calibrated annually unless otherwise specified and are under the control of the Repair Station(s)
- Inspection stamps are NOT used at our Repair Stations. Personnel Initials and Signatures are maintained
- Repair Station(s) Certificates are prominently displayed, and available to the public
- Repair Station inspection, maintenance and shop form records are utilized throughout the workorder process
- Only approved suppliers (vendors and subcontract maintenance) are used
- Records are maintained on file for two years
- All parts and materials are traceable to the manufacturer, *unless declared otherwise*
- Performs nondestructive testing, welding, etc
- EASA Part 145 Approval Certificates
- FAA FAR 145 Approved Repair Stations
- ISO 9001:2000 Quality Management System Certificated

PARENT COMPANY INFORMATION

Centurion Investments, Inc.

18377 Edison Avenue, Spirit of St. Louis Airport (SUS)
Chesterfield, Missouri 63005-3628 USA

Parent Company

Telephone: 636.532.2674 – Facsimile(s): 636.532.3579 (admin), 636.519.0703 (accounting)
Website: www.avmats.com

AVMATS (Aviation Material & Technical Support)

827 Texas Court, Lonestar Industrial Park
O'Fallon, Missouri 63366-1930 USA

Aircraft Parts Sales and Distributor (*follows self-regulating quality system*)

Telephone: 636.272.2266 – Facsimile: 636.272.0844
Key Personnel: Justin Giessman – Vice President
Dave Holler – Director of Inventory, Systems and Inside Sales
Gary Chadduck – European Sales and Government Sales
Roberto Martinez – Latin American Sales
Greg Feeney, Duncan Porter and Rick Hastings – USA Sales
Gil Meyer – Inspector

AVMATS Parts Support

836 Texas Court, Lonestar Industrial Park
O'Fallon, Missouri 63366-1930 USA

Surplus Parts (*follows self-regulating quality system*)

Telephone: 636.978.5300 – Facsimile: 636.980.9078
Key Personnel: Justin Giessman – Vice President
John Kamer – Warehouse Manager

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Brief History

Aviation Material and Technical Support (AVMATS) was one of the pioneers in providing alternatives for the support and maintenance of corporate aircraft. In response to customer requests for improved parts availability and more reasonably priced proprietary items, we set out to develop independent sources. Today's competitive parts pricing and conditional choices enjoyed by corporate operators can be largely attributed to AVMATS' unwillingness to accept the status quo of the industry.

Centurion Investments Inc. was formed in 1978 by A.C. "Butch" Giessman. The company became established as a source for surplus aircraft parts in 1981, under the name Aviation Material and Technical Support (AVMATS), pioneering in the concept of purchasing and dismantling airworthy and undamaged corporate aircraft to support the existing fleet of Sabreliners.

Fueled by overwhelming customer acceptance, the years following 1981 have produced enormous product diversity and geographical expansion. Accessory and component overhaul capabilities were added with the creation of **Corpair Supply Company, Inc.** Support of the Dassault Falcon 20, Lockheed Jetstar, and Raytheon Hawker 125 were included. Also, we received FAA certification for the overhaul of Rhor Thrust Reversers.

AVMATS (Aviation Maintenance & Technical Support) - Three hangars and shop facilities were constructed at Spirit of St. Louis Airport to accommodate expansion into maintenance and structural repair services for the Falcon, Hawker, Sabreliner and Beechjet aircraft. A full complement of avionics parts and installation sales were added along with the construction and certification of a fully equipped, state of the art instrument shop. Our shop began installing avionics upgrades including ELT, EGPWS, RVSM, and TCAS. Additionally, we have received a group certification STC for the installation of RVSM in the Sabre 65.

Another major milestone in offering alternative aircraft service and support was reached in 1991/1992 when **Aviation Turbines International, Inc. (ATI)** was formed. ATI has received FAA certification for Pratt & Whitney JT12 and JT15D engine overhaul and the conditional inspection and repair of the Sundstrand T-62T-39 and T-62T-40C Series APUs. In addition, ATI now offers a full lineup of services for the General Electric CF700 and CJ610 engines and Honeywell GTCP 30/36 APUs.

AVMATS Europe - AVMATS has also gone international with the addition of a facility in Bournemouth, England. The facility in the UK provides APU service & rotatable parts support to Europe, Africa, and Asia.

AVMATS MidAmerica - The latest expansion for AVMATS is to MidAmerica Airport (BLV) in Mascoutah, IL with the development of a 27,000 square foot FBO. At this facility, AVMATS offers full FBO services and performs maintenance on corporate aircraft. The new corporate terminal offers a pilots lounge, planning area with WSI radar and a computer with Internet access. MidAmerica offers the luxury of a 10,000 ft runway, very light traffic since it is outside the Lambert - St. Louis traffic pattern, and the efficient response of AVMATS personnel to provide the quickest possible turnaround.

To date, the AVMATS family of companies occupies more than ten acres, at four physical locations, supporting 46,000 square feet of hangar and attached shops, over 100,000 square feet of warehouse facilities, 20,000 square feet of dedicated component and accessory overhaul space and 42,000 square feet of engine and APU shop space. At these locations, we employ just over 240 people.

As with other AVMATS Divisions, resources were dedicated to staffing the shops with industry leading technicians, skilled and experienced in the repair and overhaul of various engine and flight instruments.

Throughout AVMATS and its subsidiaries, quality, technical accuracy, and competitive pricing have been prioritized by senior management's example. The frills and showcase cosmetics adopted by some service organizations have been intentionally avoided, freeing up valuable resources to pursue yet additional areas in the "total aircraft" concept.

AVMATS is a leading provider of aircraft parts for Sabreliner, Hawker, Falcon, Gulfstream, Jetstar, Learjet, Westwind and Citation aircraft. We have grown substantially since 1978, expanding from parts sales into maintenance, interior, accessory repair/overhaul, instrument repair, avionics repairs and installations, major airframe repair, modifications or inspections, engine overhaul for the P&W JT12 and General Electric CF700 and CJ610, APU servicing, Aircraft Sales and more.